

State Medicaid Telehealth Waivers & Temporary Flexibilities During COVID-19

State	Site Restrictions	RPM	Practitioner Types	Established Relationship	Facility Fees	Store and Forward/Async	Payment Restrictions/Parity
<u>Alabama</u>					Medicaid Agency issued a notice that they will begin paying an origination site facility fee of \$20.00. limited to one per date of service per recipient		
<u>Alaska</u>	Removed restrictions on member or provider location						Expanded fee schedules for telephone and online digital check-ins
<u>Arizona</u>	EO allows a patient's home to be an approved location to receive telemedicine services		EO allows any Arizona licensed health care provider type including but not limited to, physicians, PAs, APRNs, optometrists, psychologists, dentists, occupational therapists, physical therapists, pharmacists, behavioral health providers, chiropractors, athletic trainers, hearing aid dispensers, audiologists, and speech-language pathologists	EO suspends any statute, rule or regulation that would require a medical professional to conduct an in-person examination of a patient prior to writing a prescription			
<u>Arkansas</u>	Department of Human Services waived the originating site requirement for evaluation and management provided to stabilized patients by primary care providers. Technology must be real-time.			EO suspends provisions and allows physicians licensed in Arkansas who have access to a patient's personal health records may establish a patient-physician			Department of Human Services opened the virtual check-in CPT code G2012 for 60 days. Can be any real-time audio or 2-way audio with video, reimbursed at \$13.33



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				relationship using any technology deemed appropriate by the provider			
California			Department of Insurance Emergency Filing states that insurers must address whether the insurer permits telehealth use by all types of providers	EO suspends the responsibility of a health care provider to obtain verbal or written consent before the use of telehealth services	Department of Health Care Services said that the originating site facility fee is reimbursable only when billed with HCPCS code Q3014	Department of Health Care Services mandated that Medical benefits including teleophthalmology, tele dermatology, tele dentistry, and teleradiology may be provided via asynchronous store and forward may be provided that health care practitioners ensure that documentation is adequate for the CPT or HCPCS code that is billed. Remote evaluation of store and forward using store and forward including interpretation not originating from E/M service is reimbursed at a FFS rate of \$10.87.	Dept. of Managed Healthcare mandated health plans reimburse providers at the same rate as in-person services, and the same reimbursement for telephone as for video.
Colorado				Department of Regulatory Agencies mandated that carriers shall not require a covered person to have a previously			Department of Health Care Policy and Financing stated that the reimbursement rate for telemedicine services shall, as a minimum, be set at the same rate as the medical assistance



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				established patient-provider relationship with a specific provider in order for that person to receive telemedicine services from that provider			program rate for a comparable in-person service.
Connecticut	Connecticut Medical Assistance Program waived homebound requirements for all otherwise coverable medical telemedicine services and waived the originating site requirements for psychiatric diagnosis evaluations						Connecticut Medical Assistance Program mandating Medicaid reimbursing for additional services, reimbursing at face-to-face rates, permitting E & M services provided by telephone
Delaware	Delaware Health and Social Services suspended any provisions that require medical care to be provided in a specific location			Division of Medicaid and Medical Assistance suspended Title 24 requirements that patients present in person before telemedicine services may be provided			
Florida				Waived face-to-face provider site requirements			
Georgia	Medicaid allows home as in eligible originating site						
Hawaii				EO allows telehealth without prior existing			EO allows coverage of telehealth via telephone



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				patient-physician relationship			
Idaho				Department of Insurance waived provider-patient relationship to be established over telemedicine			Idaho Department of Health and Welfare allowed FFS Medicaid expanded reimbursement for covered services at face-to-face payment rate.
Illinois	Department of Healthcare and Family Services allowed any site that the patient uses a communication or technology system to be defined as an originating site		EO says that any in-network physicians, PAs, optometrists, APRNs, clinical psychologists, prescribing psychologists, dentists, occupational therapists, pharmacists, physical therapists, clinical social workers, speech-language pathologists, audiologists and mental health practitioners can practice telemedicine				EO mandated payment parity with in-person visits and no cost-sharing.
Indiana				EO suspends requirements for face-to-face encounters for healthcare services and prescribing which will permit increased use of telehealth			Medicaid reimbursement for all covered services
Iowa	Department of Human Services memo said that Medicaid will be reimbursing for covered services regardless of patient location			EO removed established patient physician relationship requirement			



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<u>Kansas</u>				Regulatory boards not enforcing in-person exam requirement when prescribing through telehealth			
<u>Kentucky</u>							
<u>Louisiana</u>	Emergency Declaration mandates no limits on originating site			Emergency declaration mandates health insurers instructed to waive any requirement of a prior relationship in order to have services delivered through telemedicine			
<u>Maine</u>	Home is considered an originating site by MaineCare Medicaid						Insurance Emergency Response Order requires payment parity with in-person service
<u>Maryland</u>	HB 1663 expands originating site to facilitate reimbursement by carriers for telemedicine services (effective through April 30, 2021) Temporary Expansion of Regulations expanded original site to include patient's home.	Temporary extension of RPM to include all conditions capable of monitoring via RPM and waives the current regulatory requirement limiting use of RPM services to participants with a history					



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		of hospital or ED utilization					
Massachusetts	MassHealth allows home to be an eligible originating site					MassHealth is not imposing specific requirements for technologies used to deliver services via telehealth	EO requires payment parity with in-person services, MassHealth Policy requires Medicaid reimbursement for all covered services at face-to-face rates
Michigan	Department of Health and Human Services waived originating site requirement						
Minnesota	Bill expands definition of telemedicine to include health care services provided in a patient's home			Lifts requirement that the first telemedicine visit occur in-person and face-to-face			Lifts cap on the number of telemedicine visits per week
Mississippi	Telehealth Emergency Waiver allowed Medicaid to allow home to be originating site						
Missouri	MO HealthNet allowing quarantined providers and/or providers working from alternate sites or facilities to provide and bill for telehealth as distant site services			EO waives provision requiring existing patient-physician relationship prior to telemedicine			
Montana	Montana Medicaid Director bulletin stating that a patient's home is acceptable as originating source						Medicaid reimbursing for all covered services at face-to-face rates
Nebraska							
Nevada							
New Hampshire	EO lifts all restrictions on originating sites		EO states that physicians, PAs, APRNs, clinical nurse specialists			EO allows providers to provide services	Medicaid reimbursing for all covered services at face-to-face rates



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			nurse anesthetists, clinical psychologists, providers licensed by Board of Mental Health Practice, dentists, registered dieticians			through all modes of telehealth	
<u>New Jersey</u>	Medicaid waiving site restrictions		Legislation A. 3843 allows all health care providers allowed to provide services via telehealth	Medicaid waiving requirement of existing patient-physician relationship		Providers	Legislation A. 3843 provides coverage parity for telehealth services and specifies no cost-sharing may be imposed
<u>New Mexico</u>	Medicaid allowing telehealth in all settings						Medicaid reimbursing at face-to-face rates Governor Press release requires Medicaid MCOs to reimburse for telehealth (audio and video) for doctors, behavioral health providers, and other health professionals
<u>New York</u>	Temporary suspension of laws allows no limits on originating sites			Medicaid telephone allowed for established patients or guardian of established patient.			Medicaid reimbursing for all covered services
<u>North Carolina</u>	Medicaid eliminating restrictions on originating and distant sites		NC Medicaid expanded the list of eligible distant site telemedicine and telepsychiatry providers to include clinical pharmacists, licensed clinical social workers, licensed mental health				



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			counselors, licensed addiction specialists, and licensed psychological associates				
<u>North Dakota</u>						EO mandates no restrictions on technology	Medicaid reimbursing for covered services delivered via telehealth at face-to-face rates.
<u>Ohio</u>	Medicaid allowing no restrictions on patient or provider location					Ohio Department of Medicaid included asynchronous telehealth in its definition	
<u>Oklahoma</u>				EO waives established patient-physician requirement			Medicaid reimbursing for services via secure telehealth communication devices or telephone when necessary
<u>Oregon</u>	Medicaid allowing services from any setting, including services to new patients			Oregon Health Authority waived requirements that a prior patient physician relationship must exist			Medicaid expanded coverage at face-to-face rates
<u>Pennsylvania</u>							Medicaid reimbursing for covered services at face-to-face rates
<u>Rhode Island</u>	EO suspended patient location requirement, patients can receive telemedicine services at any location						Medicaid reimbursing for covered services
<u>South Carolina</u>	Medicaid waived referring site requirements and reimbursing for E & M services regardless of originating site						



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<u>South Dakota</u>	Medicaid allowed the home to be an originating site						Medicaid aligned with Medicare for all covered services
<u>Tennessee</u>	Medicaid allowing home as originating site						
<u>Texas</u>				EO waived established patient requirement			
<u>Utah</u>							
<u>Vermont</u>							Medicaid services provided by telephone paid at face-to-face rates
<u>Virginia</u>	Medicaid allowed home to be originating site	DMAS also will now reimburse for RPM in certain situations					Medicaid reimbursing at face-to-face rates. Coverage has been extended to more services, as well as audio-only coverage.
<u>Washington</u>							Medicaid SPA enables reimbursement for telemedicine at face-to-face rates
<u>Washington D.C.</u>	Telehealth services provided within the home are reimbursable as the originating site under Medicaid						
<u>West Virginia</u>	CHIP allowing screenings via telehealth at home with patient's home being an originating site						
<u>Wisconsin</u>	Medicaid allowing any originating site						Medicaid reimbursing for currently covered services that can be delivered with functional equivalency to the face-to-face service
<u>Wyoming</u>							